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ILO's strand:

Challenges and innovations in data production:

Address emerging data needs and stakeholders; enhance citizen participation.

This strand will examine how new data demands offer opportunities for current and future statistical programs.

Title of Proposed Poster: Enhance Participation in Survey

Decision-making and policy formation in Singapore is data-based. This is no different in the area of labour statistics. To this end, the Manpower Research and Statistics Department (MRSD, Ministry of Manpower, Singapore) is constantly enhancing our data inventory. We are, however, wary of respondent burden and look to administrative data wherever possible. This submission on the proposed poster will describe the strategies undertaken by MRSD, to minimise the cost of response to the respondent and motivate respondent participation, when surveys are our only recourse.

➤ *Minimizing the Cost of Response to Businesses and Improving Response Quality – Automated Data Transfer Program (ADT)*

The conventional mode of eliciting responses has revolved around business providing answers to questions posed in questionnaire (mainly online in today's internet age). The ADT goes a step further and transfers relevant records from the business's system to MRSD's database. Alternatively, businesses may authorize transfer through approved HR solutions providers. Doing so obviates the need for businesses to take on the burden of collating the required responses.

➤ *Bringing Statistics Closer to Public - Returning Value to Businesses for Their Responses*

The ability to benchmark their labour market performance against the industry average is a valuable resource to businesses. To motivate businesses to participate in our surveys, MRSD provides our business respondents with a corporate benchmarking scorecard so that they may evaluate how they compare against their industry counterparts in wages, employment conditions and staff turnover. For those not selected for responses, calculators are provided. In doing so, they will be motivated to participate in future rounds when they are selected.